

QUESTIONNAIRE FOR LITIGANTS

Please refer to the rating factors below. Check one response for each statement.

ATTORNEY SETTLEMENT OFFICER PANEL PROCESS	6	5	4	3	2	1
1. When this matter was assigned to an Attorney Settlement Officer, I was pessimistic about its benefits.						
2. The proceeding helped me better express my personal interests, concerns and emotions.						
3. The proceeding allowed me to better understand and evaluate the other side's position.						
4. The proceeding allowed me to explore solutions I would not have otherwise considered.						
5. The proceeding encouraged me to be more realistic about the strengths and/or weaknesses of my case.						
6. The proceeding hardened positions, making a negotiated outcome more difficult.						
7. The proceeding allowed me an opportunity to tell my story.						
8. The proceeding allowed me to become more involved in the resolution of this case.						
9. The proceeding was less of an emotional toll to me than the litigation process or anticipation of the litigation process.						
10. The attempt to resolve this matter through a proceeding (as opposed to litigation) helped me to preserve my relationship with the other party.						
11. The proceeding helped me move toward settlement.						
12. I voluntarily used the Attorney Settlement Officer Panel to reduce litigation costs.						
13. I voluntarily used the Attorney Settlement Officer Panel to resolve this case more quickly.						
14. Overall, the benefits of the proceeding outweighed the disadvantages.						
15. I was satisfied with the proceeding process.						

6=Strongly Agree

5=Agree

4=Neither

3=Disagree

2=Strongly Disagree

1=No

Response

QUESTIONNAIRE FOR LITIGANTS						
Please refer to the rating factors below. Check one response for each statement.						
SETTLEMENT OUTCOME	6	5	4	3	2	1
16. I am satisfied with the proceeding outcome.						
ATTORNEY SETTLEMENT OFFICER EVALUATION						
17. The Attorney Settlement Officer was adequately prepared to discuss the matter.						
18. The Attorney Settlement Officer was effective in facilitating meaningful discussion between the parties.						
19. The Attorney Settlement Officer had a good knowledge of the facts and issues of this case.						
20. The Attorney Settlement Officer had an appropriate level of subject matter expertise.						
21. The Attorney Settlement Officer was fair and impartial.						
22. The Attorney Settlement Officer was well-prepared.						
23. The Attorney Settlement Officer was a good listener.						
24. The Attorney Settlement Officer adequately informed me about the purpose of the proceeding and my responsibilities.						

6=Strongly Agree **5=Agree** **4=Neither** **3=Disagree** **2=Strongly Disagree** **1=No**
Response

QUESTIONNAIRE FOR LITIGANTS

Please refer to the rating factors below. Check one response for each statement.

COMMENTS:

6=Strongly Agree
Response

5=Agree

4=Neither

3=Disagree

2=Strongly Disagree

1=No